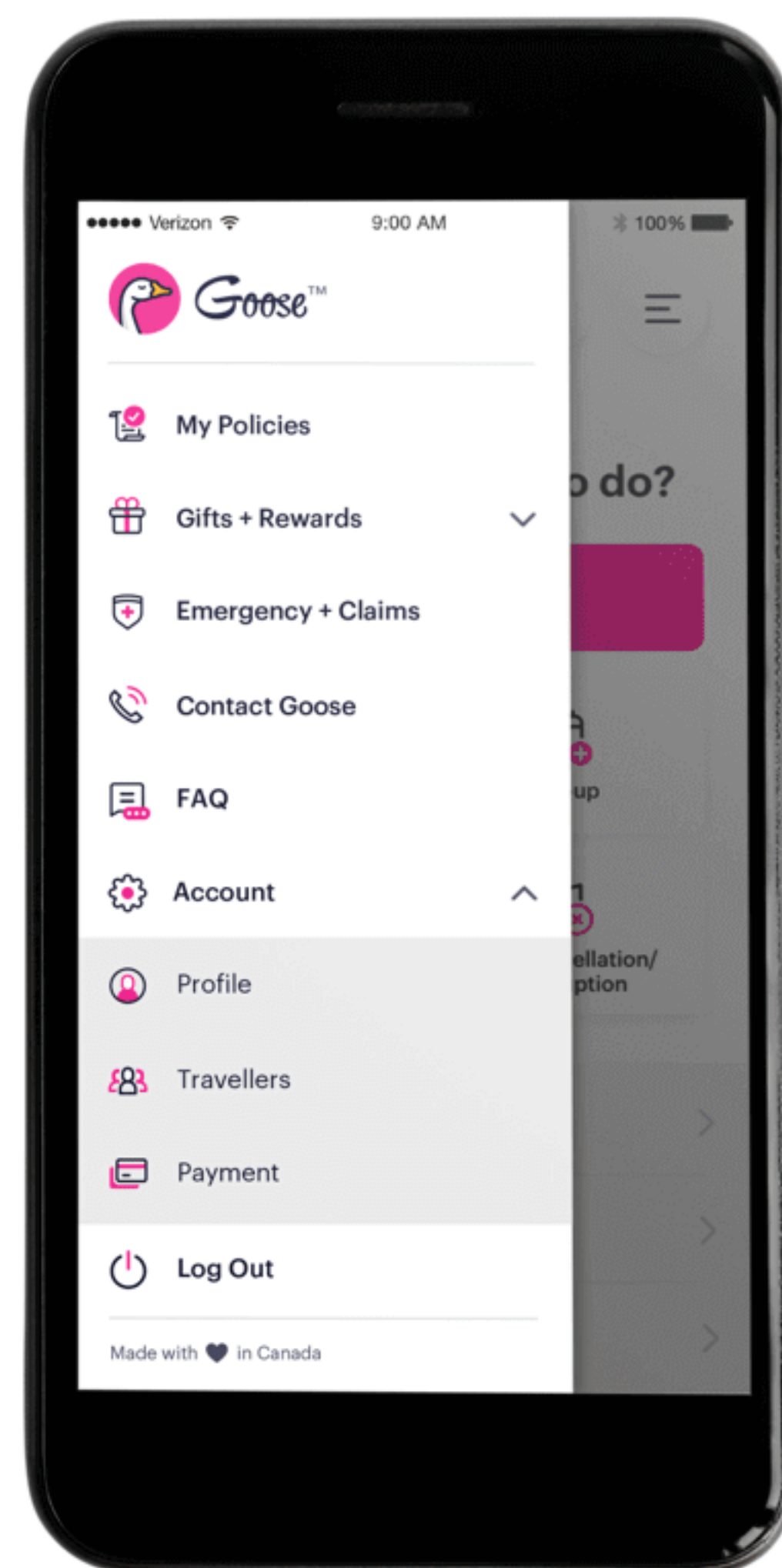
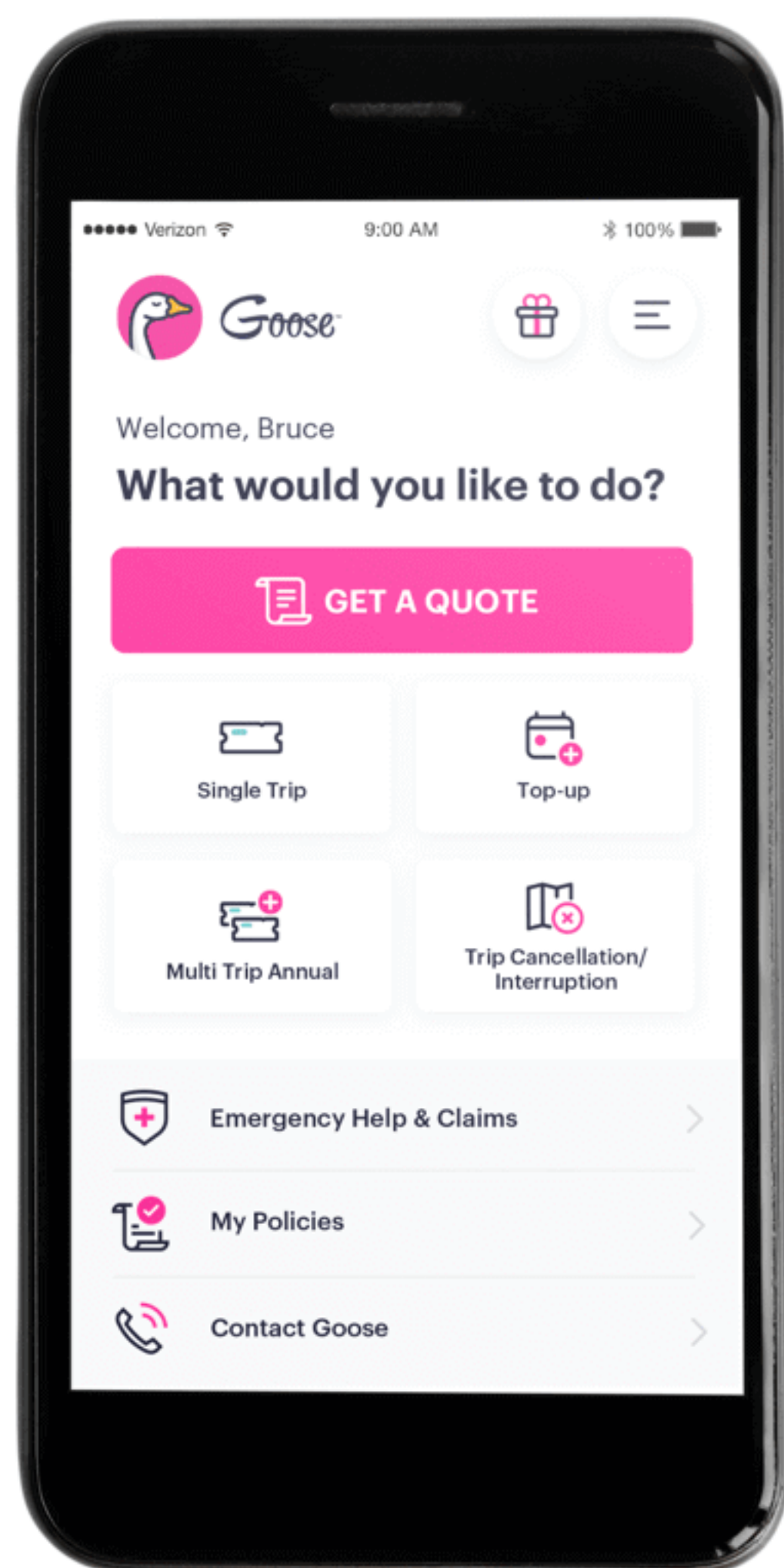
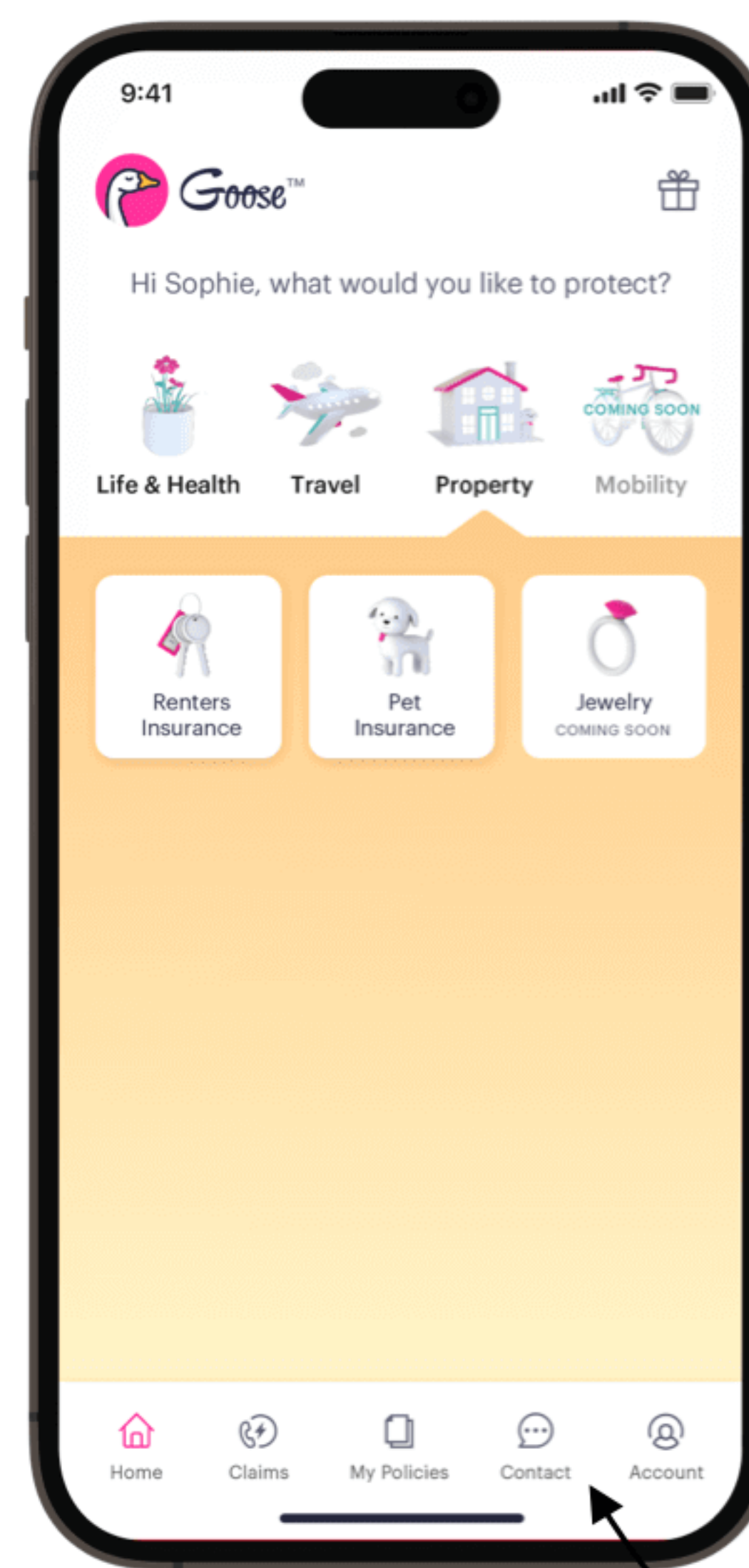


2017-21



Original hamburger menu, after some UI improvements.

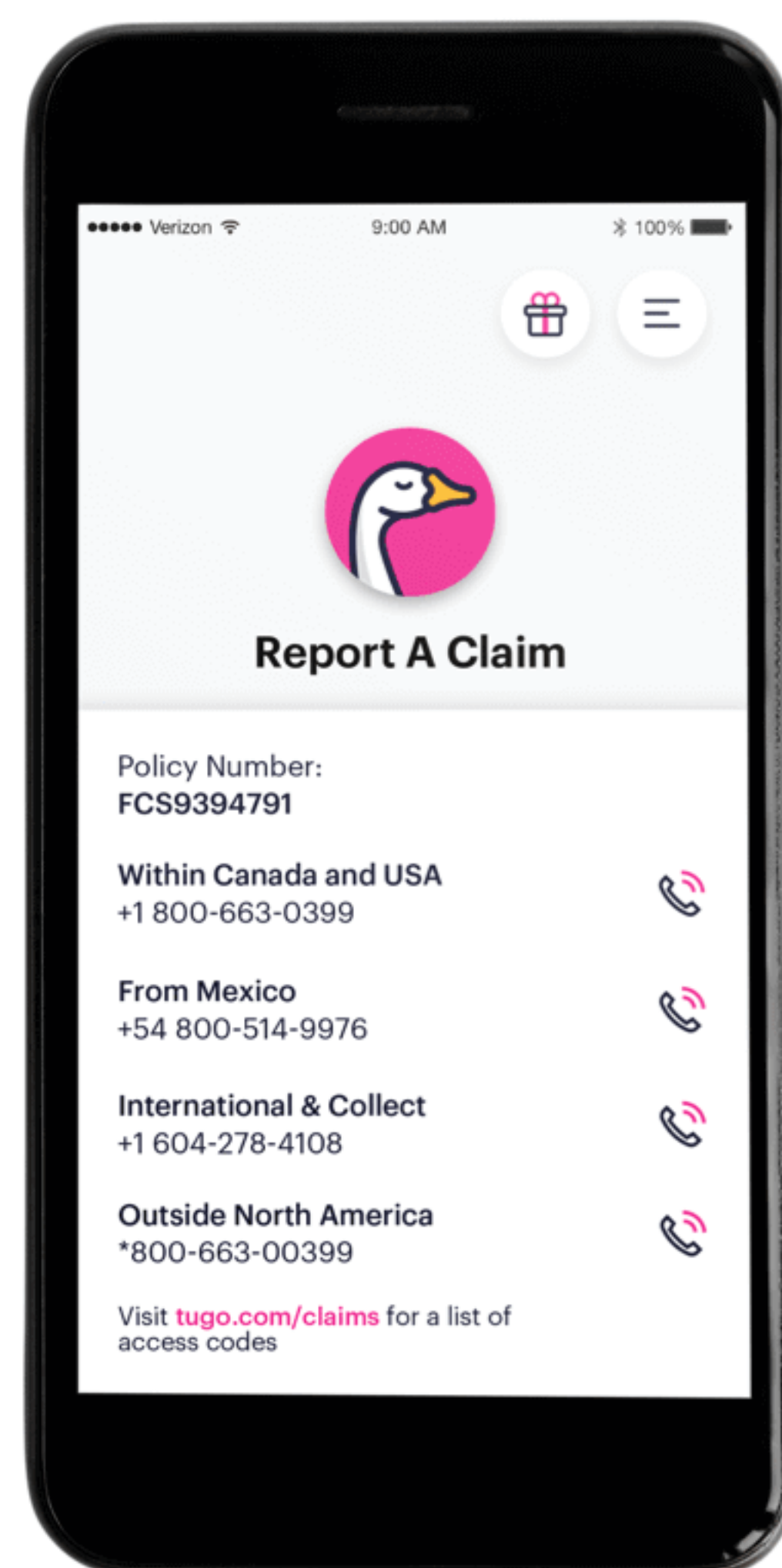
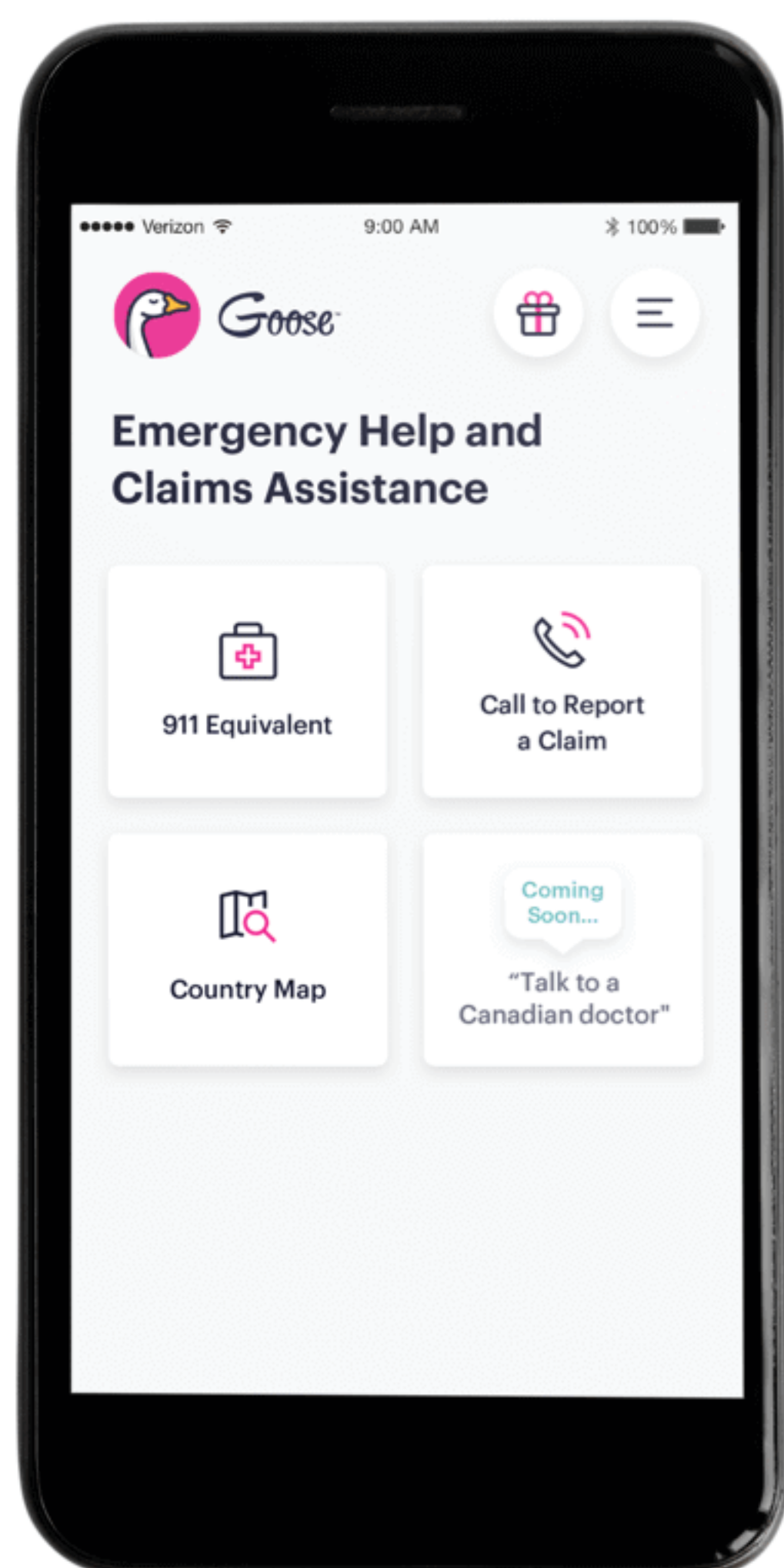
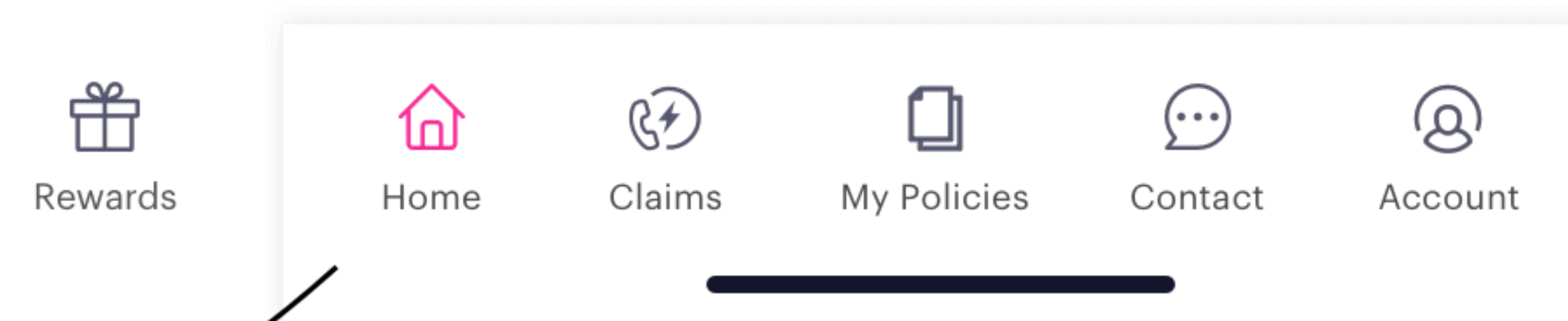
2021-22



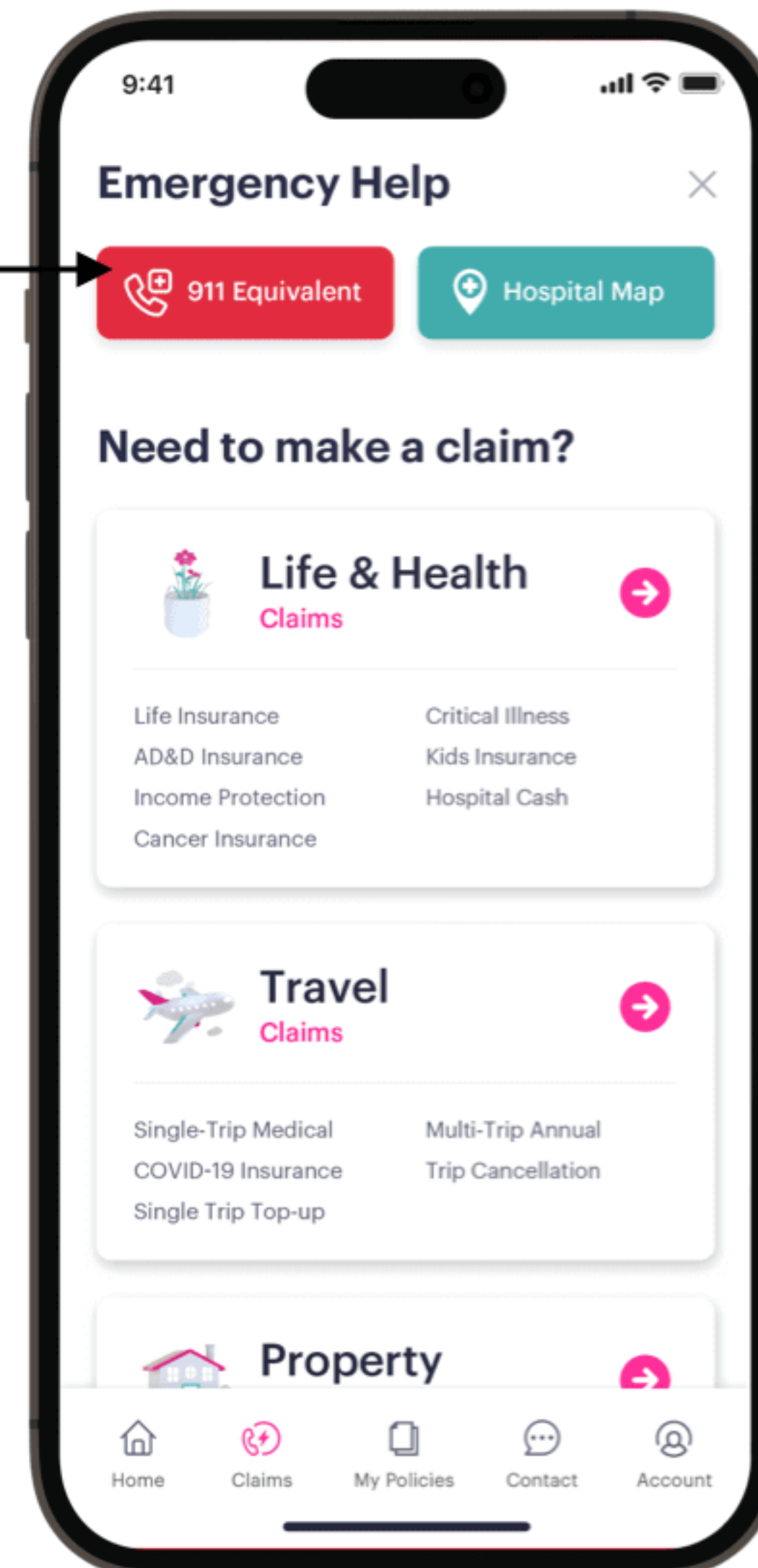
# Home

Where every important action begins. Users arrive here after signing up.

Card sorting exercise, with 5 colleagues

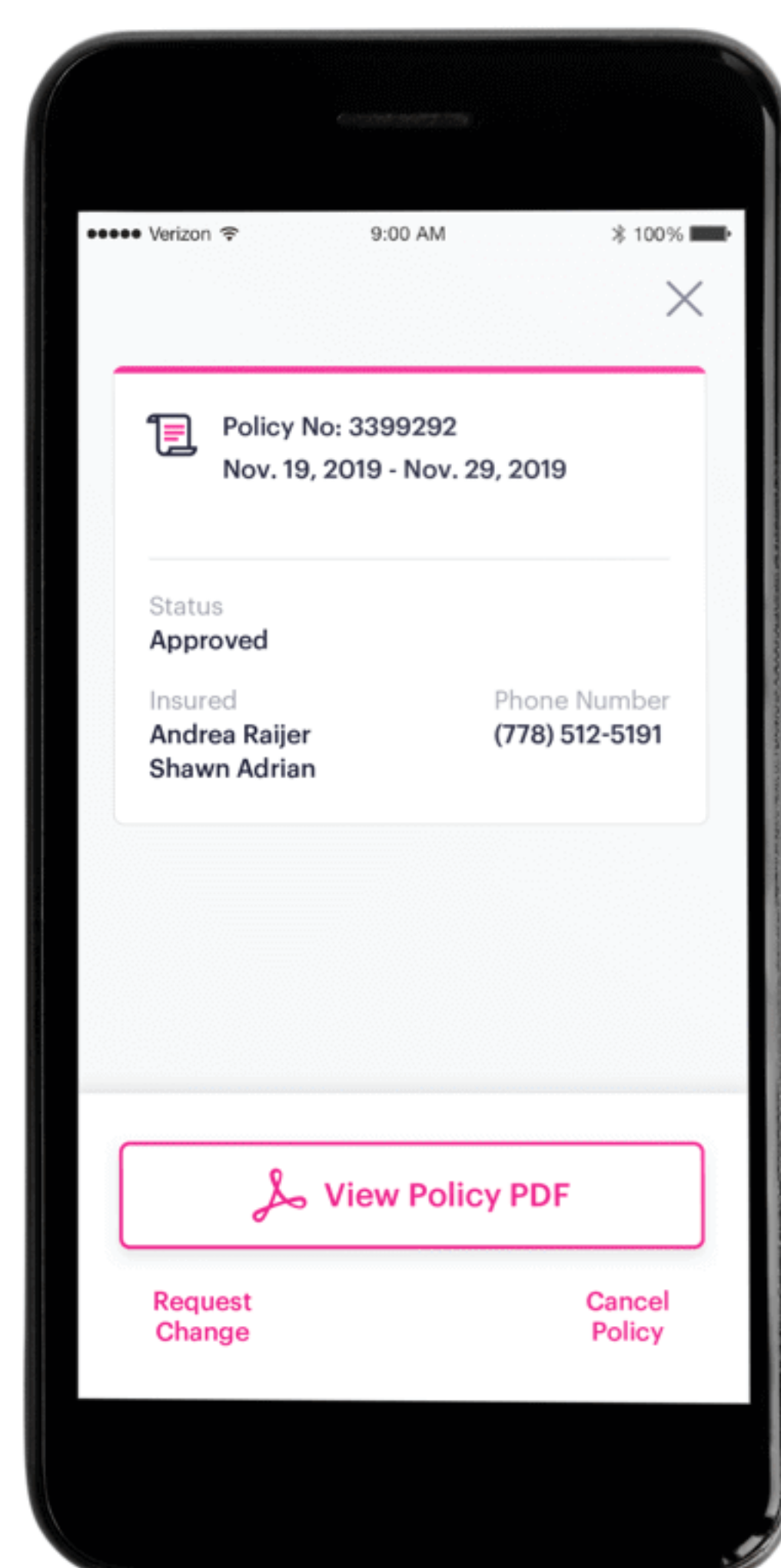
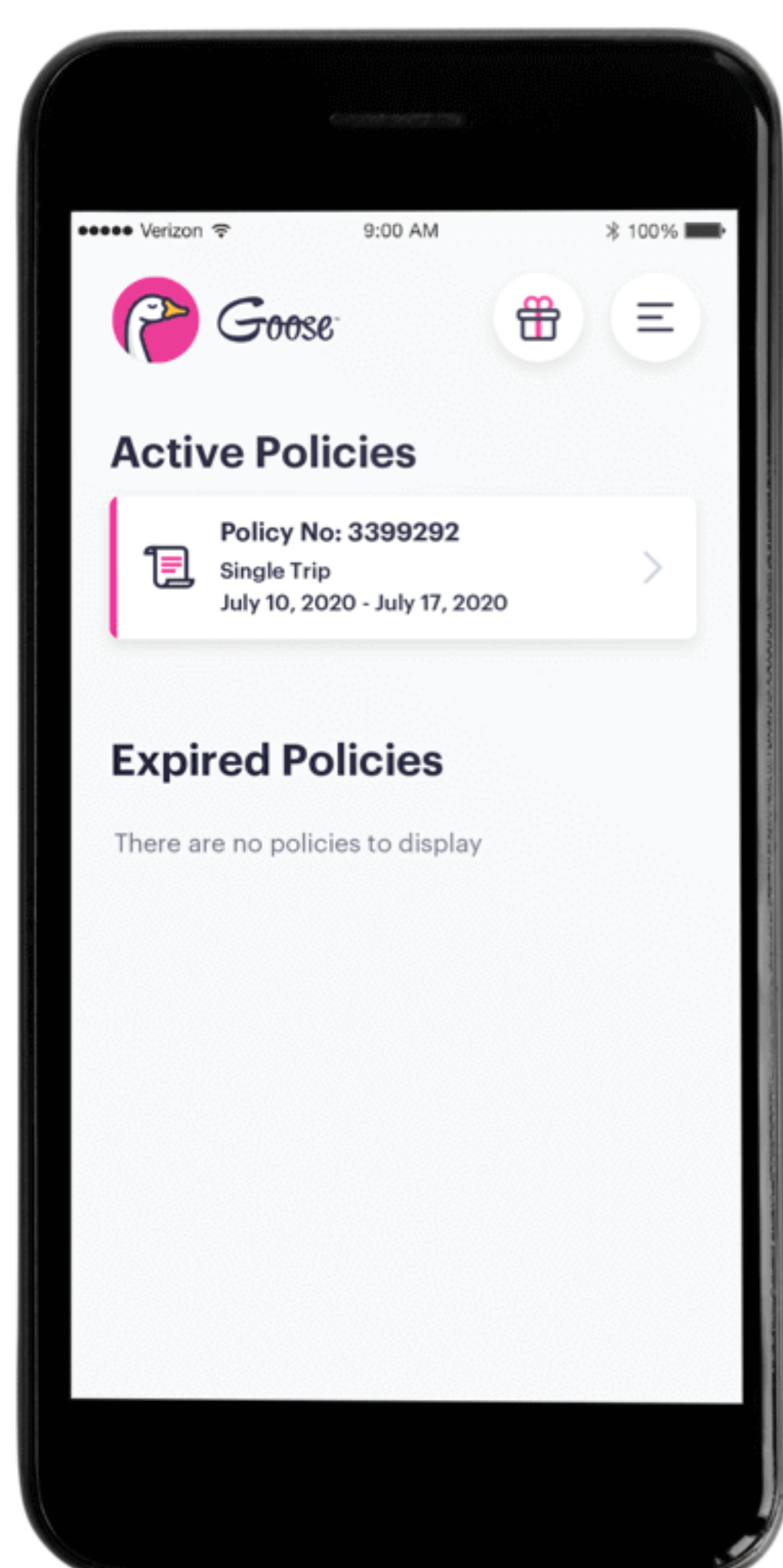
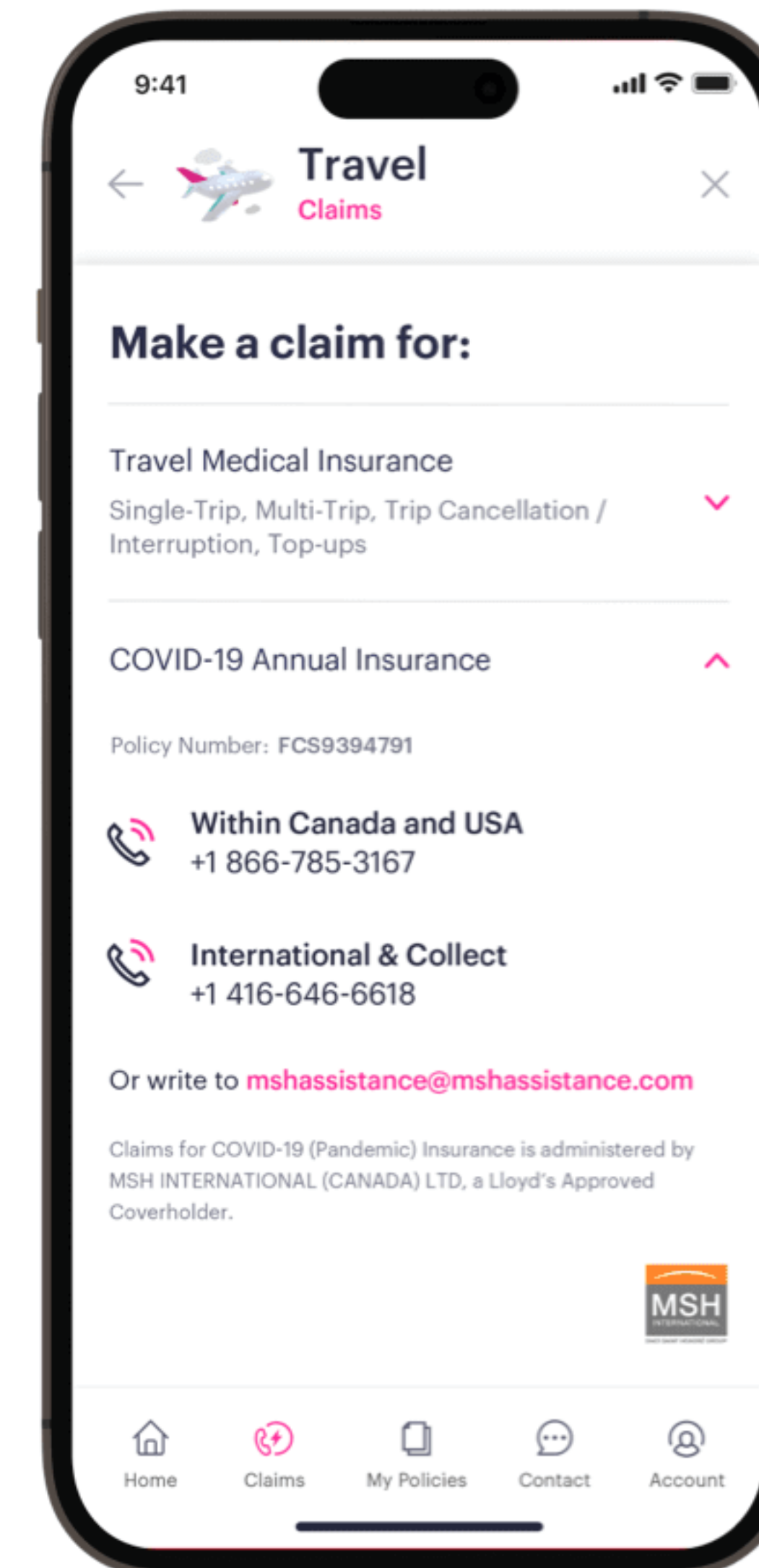
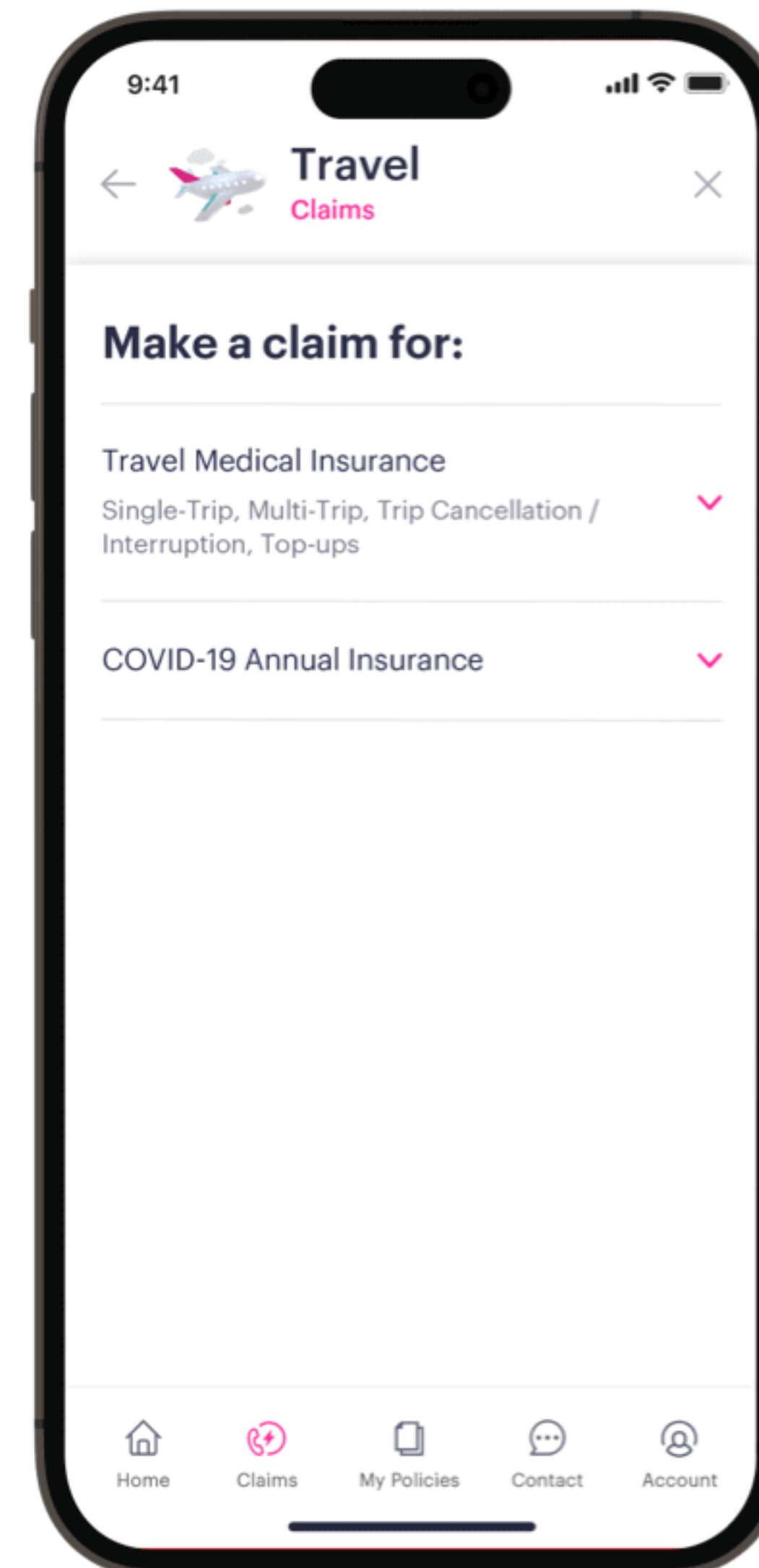


Contextual colours for emergency buttons



# Claims

Introducing a new Claims experience for multiple products

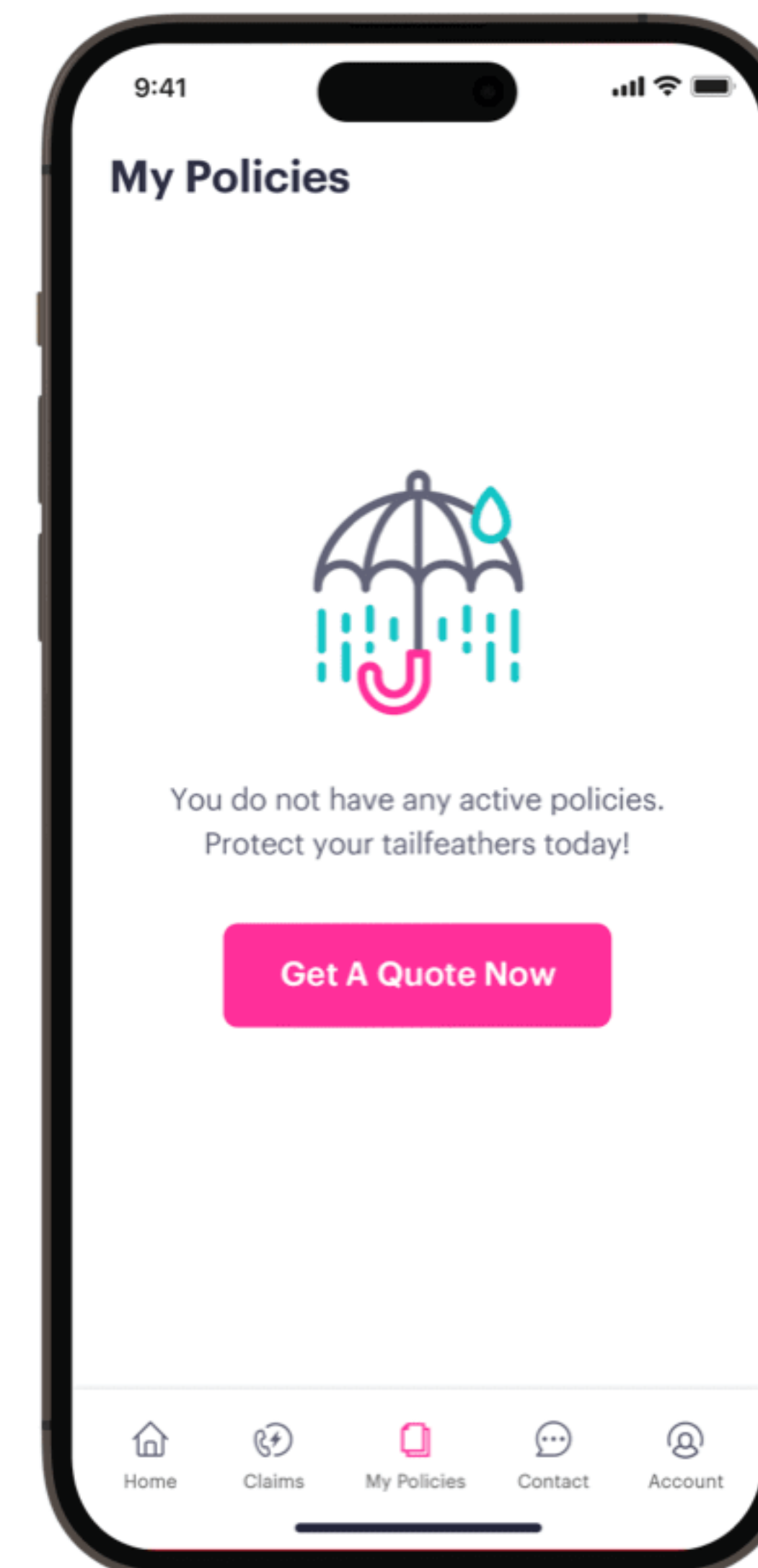
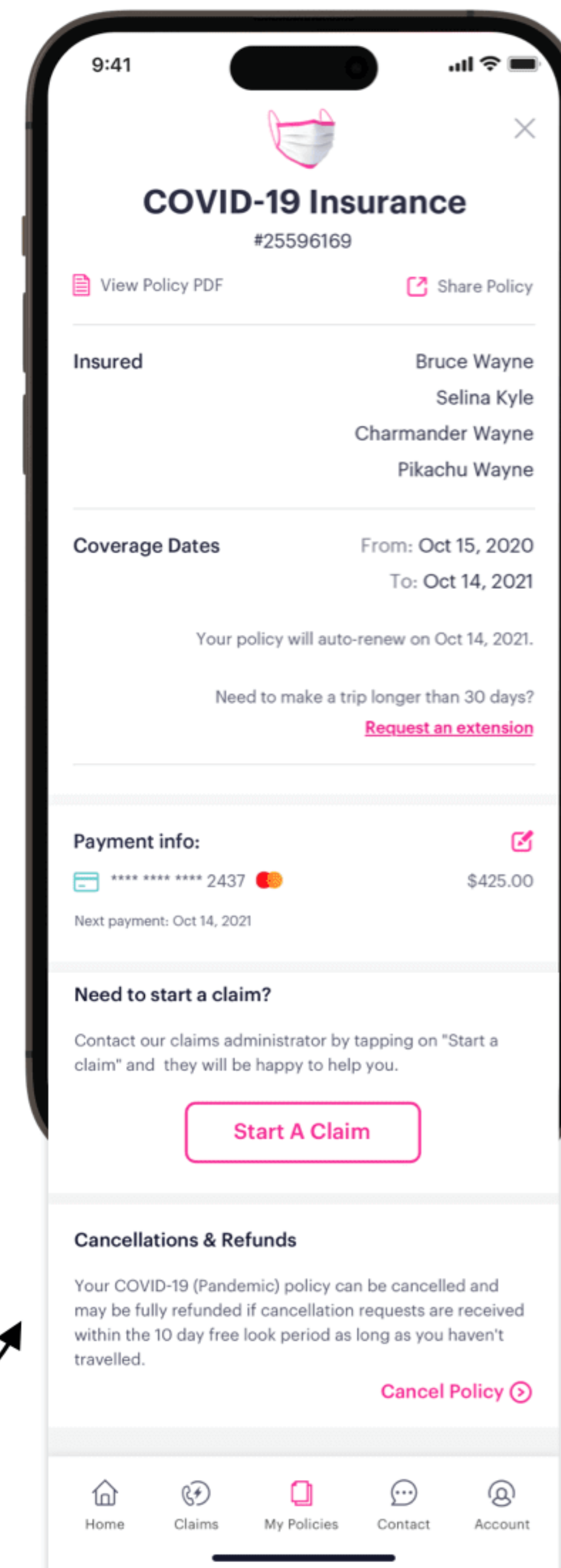
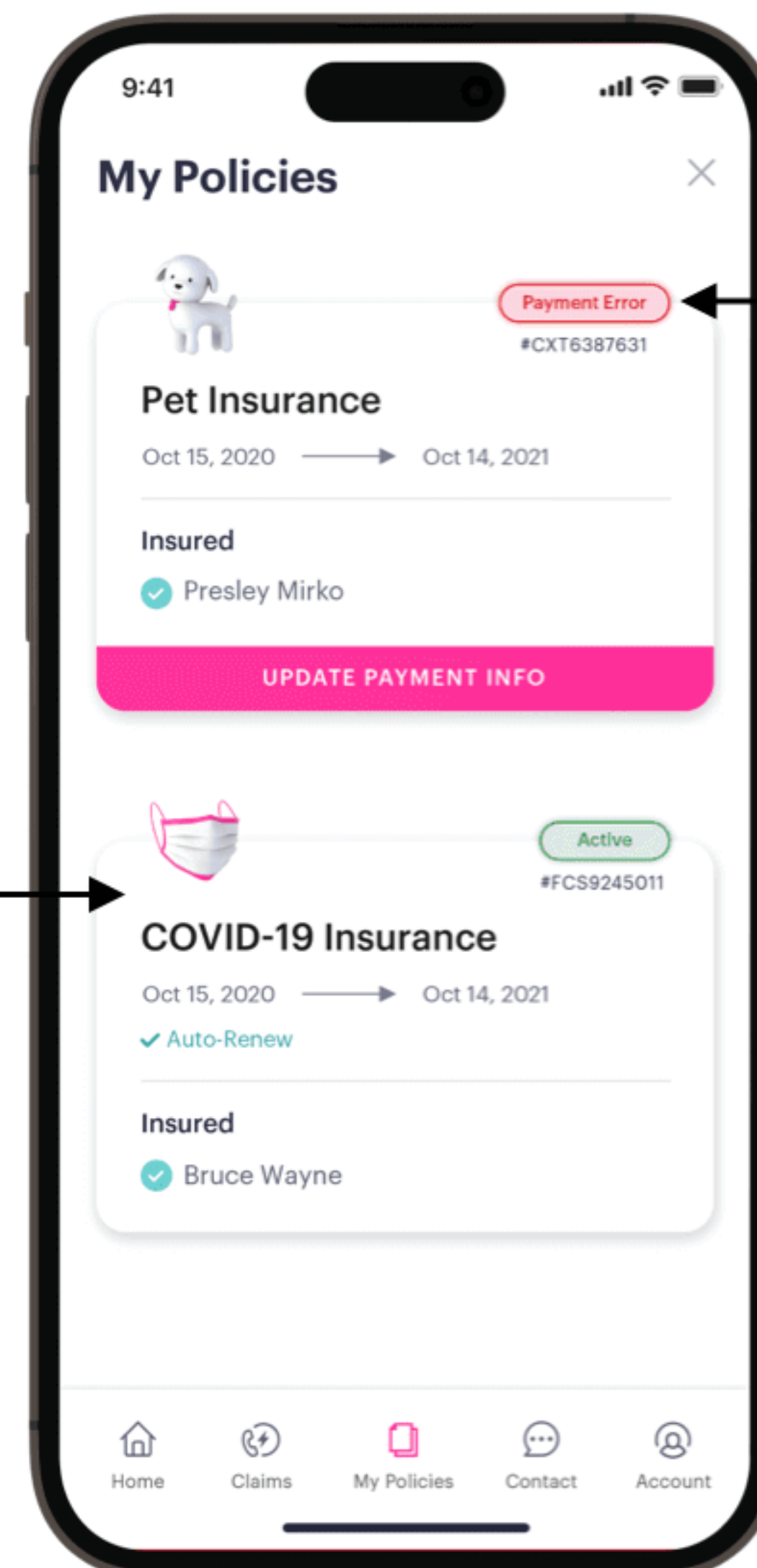


# My Policies

Multiple explorations with the information architecture eventually led us to these policy cards.

One of the most-loved interfaces in the App, by customers and teammates.

Live policy status, with actionable buttons below.



Empty state

Instead of two categories: (1) Active & (2) Expired, the new design accommodates policies of different types together. Expired policies simply fall to the bottom of the stack.



Redesigned the policy details page with components from the coverage screen (in the purchase flow ahead)

